

Cloud Harmonics Presto Services



Cloud Harmonics has expert solution architects on standby to help customers configure their Palo Alto Networks Next Generation firewall. With three levels of implementation services - **Presto Prime**, **Presto Plus**, and **Presto Prisma** - there's a correct solution for every customer.

	Presto Prime MSRP: \$500 2 hours of remote implementation support with certified engineer	Presto Plus MSRP: \$750 3 hours of remote implementation support with certified engineer	Presto Prisma MSRP: \$1000 4 hours of remote implementation support with certified engineer
Three security zones (ex. Inside, Outside, DMZ)	✓	✓	✓
Three Layer 3 interfaces + Management interface	✓	✓	✓
Best practices basic security policies (max. 10) <ul style="list-style-type: none"> • Outbound & inbound EDL protection • Threat profiles as licensed (Antivirus, anti-spyware vulnerability, Wildfire, max 3) • URL filtering as licensed (max 1) • Policies to identify applications (max 4) 	✓	✓	✓
Best practices basic NAT policies (max. 10)	✓	✓	✓
Integration of User-ID (Local/AD/LDAP with max of 2 authentication profiles, 2 servers)		✓	✓
Interface management profiles (max 3)		✓	✓
Captive portal & default response pages		✓	✓
Install and configure internal firewall CA for captive portal		✓	✓
Creation of internal or importation of an external Certificate Authority Certificate for use with the GlobalProtect Remote Access VPN.			✓
Configuration of Global Protect Portal and Gateway on an existing Internet facing Palo Alto Networks Next Generation Firewall			✓
Download and activation of the customer preferred Global Protect Client			✓
Configuration of user access in connection with existing AD / LDAP server or using the local user database (maximum 10 users)			✓
Configuration of the appropriate security rule for remote user access based upon best practices and current licensing			✓

Presto offerings are only available for customers who have purchased support from Cloud Harmonics. Additional Presto support is offered in 4-hour blocks only and costs \$1000.

Contact your Cloud Harmonics Channel Account Manager or email us at presto@cloudharmonics.com for more information.